

CSA7 Customer Advisory Committee 2025 review

The many programs the Customer Advisory Committee has developed over the years are functioning well and routinely.

The Committee followed capital improvement projects:

- Additional source of raw water – CSA7 (San Mateo County Department of Public Works as the CSA7 operator) planned to proceed with finding a suitable site for an intake on La Honda Creek and initiate discussions with the appropriate stakeholders once additional funding is identified – no further progress.
- Water treatment plant – Project Notice of Completion recorded (for tanker truck potable water delivery point and pump, permanent emergency generator, replacement of filter media, replacement of filter underdrain piping, recoating of treatment chamber, and replacement of filter valves).
- Water distribution system – CEQA permitting review still in progress. Water Works Engineers completing 100% PS&E (plans, specifications, & estimate) package of relocation of water main, and design plans for 12 locations requiring new water meters were submitted.

Continued communicating to customers via the Advisory Committee Website [csa7.org] and User Group [CSA7@groups.io].

Webmaster Eric posted a step-by-step process for finding out what your water bill is and how to pay it online with links included.

The Board of Supervisors agreed to lease Camp Glenwood to house 16 Cal Fire firefighters and their equipment for staging emergency preparedness activities.

The Committee provided input into the LAFCo Municipal Service Review, which was accepted on November 19, 2025.